TROENDLE
HARDWOOD FLOOR COMPANY
www.troendlehardwood.com

WHAT YOU CAN EXPECT FROM US
GLUE DOWN PREFINISHED PREENGINEERED HARDWOOD FLOORING INSTALLATION

The installation of hardwood floors will add value and beauty to your home, but with any home improvement you should expect some disruption and inconvenience. We will employ our experience, the latest equipment and the most environmentally safe materials to complete the work with the least possible disruption. However, you should be aware of the following factors:

Pre-installation requirements

- The building should be completely closed in with outside windows and doors in place.
- All other trades should have completed their work, and no other floor traffic should be allowed during the installation process.
- Air conditioning, heating and ventilation systems should be operating and extra replacement filters on hand.
- The temperature and relative humidity should be at "normal living conditions."
- Owner should remove furniture, appliances and old floor coverings unless arrangements have been made for us to provide this service.

Installation expectations

- Concrete will be checked for sediment, level and foundation cracks prior to the installation process. Skim Kote/leveling compound will be applied if needed. Foundation cracks will be filled if less than 1/8". If any additional repairs are required, the owner will be advised and additional charges will apply.
- The estimator will discuss the direction of the wood installation with you.
- There will be some noise, dust and glue vapors during the installation process.
- Even though we will seal off the work area from other rooms, dust from the cutting and installation process could infiltrate to other areas of the house.
- Because vapors will be released during the glue application, pilot lights (if any) may need to be turned off.
- Please keep pets and children away from work areas.
- A typical glue down installation job will proceed at an average rate of 250 square feet per day. You may walk on the floors and replace the furniture within a few hours of the installation. We recommend using Safeglide floor protectors on all furniture legs.
- Door jambs only may be cut to allow adequate clearance for the wood. This does not include the cutting of doors.
- Our work hours are 7:30 a.m. to 4:00 p.m. Arrival time to the jobsite may vary due to other jobs in the finish stages. You will be advised of our approximate arrival time each day.
- When the work is completed, you may need to replace or repaint your base and shoe moldings. Also, be prepared to remove the fine dust that may have accumulated despite our best efforts to contain it.
- Please note that wood is a natural product that contracts and expands with temperature and humidity changes. Most hardwood flooring manufacturers allow a 3-5% normal wood defect factor. Any cracks will be filled with the wood manufacturer's recommended wood filler.

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After the job is completed, your estimator will go over the job with you on-site. Maintenance procedures will be reviewed, as well as warranty and any other follow-up necessary.

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