TROENDLE
HARDWOOD FLOOR COMPANY
www.troendlehardwood.com

WHAT YOU CAN EXPECT FROM US
NAIL DOWN PREFINISHED HARDWOOD FLOORING INSTALLATION

The installation of hardwood floors will add value and beauty to your home, but with any home improvement you should expect some disruption and inconvenience. We will employ our experience, the latest equipment and the most environmentally safe materials to complete the work with the least possible disruption. However, you should be aware of the following factors:

Pre-installation requirements

- The building should be completely closed in with outside windows and doors in place.
- All other trades should have completed their work, and no other floor traffic should be allowed during the installation process.
- Air conditioning, heating and ventilation systems should be operating and extra replacement filters on hand.
- The temperature and relative humidity should be at "normal living conditions."
- Owner should remove furniture, appliances and old floor coverings unless arrangements have been made for us to provide this service.

Installation expectations

- Subfloor should be level and ready for installers. If any additional repairs are required, the owner will be advised and additional charges will apply.
- The estimator will discuss the direction of the wood installation with you.
- There will be some noise and dust during the installation process.
- Even though we will seal off the work area from other rooms, dust from the cutting and installation process could infiltrate to other areas of the house.
- Please keep pets and children away from work areas.
- A typical nail down installation job will proceed at an average rate of 250-300 square feet per day. You may walk on the floors and replace the furniture after installation. We recommend using Safeglide floor protectors on all furniture legs.
- Door jambs only may be cut to allow adequate clearance for the wood. This does not include the cutting of doors.
- Our work hours are 7:30 a.m. to 4:00 p.m. Arrival time to the jobsite may vary due to other jobs in the finish stages. You will be advised of our approximate arrival time each day.
- When the work is completed, you may need to replace or repaint your base and shoe moldings. Also, be prepared to remove the fine dust that may have accumulated despite our best efforts to contain it.
- Please note that wood is a natural product that contracts and expands with temperature and humidity changes. Most hardwood flooring manufacturers allow a 3-5% normal wood defect factor. Any cracks will be filled with the wood manufacturer's recommended wood filler.

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After the job is completed, your estimator will go over the job with you on-site. Maintenance procedures will be reviewed, as well as warranty and any other follow-up necessary.

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